Tuesday, June 8, 2021
Session 1: Lessons of Resiliency from COVID-19

11:00 am – 1:00 pm ET

Description: The TSA’s stated mission is to “protect the nation’s transportation systems to ensure the freedom of movement for people and commerce”. This set of objectives has always involved, and will continue to involve the screening of people, baggage and cargo for security threats. However, over the last twelve months a global infectious outbreak has presented the TSA with a new and equally formidable challenge. That is, “How does the TSA assist in keeping the traveling public and their own work force safe from Covid-19 and future infectious diseases?” Ensuring public and workplace safety now places new demands on the TSA’s mission, and will require a more diverse set of skills. The objective of this panel is to offer a broad perspective of the pandemic regarding how best to protect the safety and security of ground and air transportation as our country faces future crises.

11:00 am – 11:10 am  Welcome & Opening Remarks

• Ross Maciejewski, Director of CAOE, Associate Professor, Arizona State University
• Nadya Bliss, Executive Director of the Global Security Initiative, Arizona State University
• Jennifer Hill-Wilson, Security Operations, Transportation Security Administration

11:10 am – 11:50 am  Keynote

Ken Fletcher, President and CEO, Kestrel Hawk Consulting

11:50 am – 12:30 pm  Panel Session 1

Moderator: Dr. Deanna Sellnow, Professor and Assistant Director, University of Central Florida

• Paul Slovic, President of Decision Research and Professor of Psychology, University of Oregon
• Tim Sellnow, Professor and Director of Graduate Studies, University of Central Florida
• Fabrice Czarnecki, Chief Medical Officer, Transportation Security Administration
• Colleen Chamberlain, Vice President, Transportation Security Policy, American Association of Airport Executives

12:30 pm – 1:00 pm  Q & A Panel Session 1
Tuesday, June 8, 2021

1:30 pm – 2:30 pm Networking sessions

Session 2: Building Resilience through a Diverse Workforce

3:00 pm – 5:00 pm ET

Description: The Administrator’s 2.0 intent reaffirms that TSA’s most important asset is the dedicated professionals across the government and private sector who work together to secure the Nation’s transportation system. A diverse and inclusive workforce has been shown to increase innovations and improve resiliency within an organization. In this session, we will discuss TSA’s current priorities and ongoing improvements for recruiting, training, retaining, and sustaining a diverse workforce and creating an inclusive workplace; lessons from the commercial sector from which TSA can learn; and insights from recent research and analysis that can both understand workforce challenges and implement plans to foster diversity, equity, and inclusion across the transportation system.

3:00 pm – 3:40 pm   Keynote

Stacey Fitzmaurice, Senior Official Performing the Duties of the Deputy Administrator, Transportation Security Administration

3:30 pm – 4:10 pm   Panel Session 2

- Moderators: Jose Bonilla, Executive Director, Traveler Engagement Division, Transportation Security Administration and Henry Willis, Director Homeland Security Operational Analysis Center (HSOAC) Strategy, Policy and Operations Program, RAND
- Chaitan Jain, Director of Global Public Policy, United Airlines
- Seena Foster, Deputy Assistant Administrator, Civil Rights and Liberties, Ombudsman and Traveler Engagement, Transportation Security Administration
- Laura Werber, Senior Management Scientist, Professor, Pardee RAND Graduate School

4:10 pm – 5:00 pm   Q & A Panel Session 2
Wednesday, June 9, 2021

Session 3: Supporting Resilience through Innovative Acquisition

11:00am – 1:00 pm ET

Contracting and acquisitions are a vital part of DHS, and the timely procurement of resources is critical for supporting the Homeland Security Enterprise. In this session, speakers will discuss ongoing innovations in the procurement and acquisitions space with respect to challenges specific to DHS, TSA, and the broad security enterprise.

11:00 am – 11:40 am Keynote

Soraya Correa, Chief Procurement Officer, Department of Homeland Security

11:40 am – 12:20 pm Panel Session 3

Moderator: Thomas Kull, Research Professor, Supply Chain Management, Arizona State University
- Emma Westerman, Director, Acquisition and Development Program, Homeland Security Operational Analysis Center (HSOAC)
- Daniel McCoy, Chief Innovation Officer, Transportation Security Administration
- Alexis Long, CEO, Travel and Transport Accelerator, Pangiam
- Robert Handfield, Executive Director of SCRC, Bank of America University Distinguished Professor of Supply Chain Management, North Carolina State University

12:20 pm – 1:00 pm Q & A Panel Session 3
Wednesday, June 9, 2021

Session 4: Building Back Better
3:00 pm – 5:00 pm ET

Description: The impacts of COVID-19 led to massive shifts in travel, trade and transportation. As the nation begins to recover from the impacts of this pandemic, there is an opportunity for building back better. This panel will discuss emerging technologies, workforce development, and other ideas related to how we can build a stronger, more efficient and more secure transportation infrastructure of the future.

3:00 pm – 3:40 pm   Keynote Session 4
Darby LaJoye, Senior Official Performing the Duties of the Administrator, Transportation Security Administration

3:30 pm – 4:10 pm   Panel Session 4
Moderator: Kimberly Walton, Executive Assistant Administrator Enterprise Support, Transportation Security Administration

- Vicki Bier, Professor Emeritus, University of Wisconsin
- Austin Gould, Assistant Administrator Requirements and Capabilities Analysis, Transportation Security Administration
- Christopher Bidwell, Sr. Vice President, Security, ACI-NA
- Justin Erbacci, CEO, Los Angeles World Airports

4:10 pm – 4:50 pm   Q & A Panel Session 4

4:50 pm – 5:00 pm   Closing Remarks and Adjourn

- Ross Maciejewski, Director of CAOE, Associate Professor, Arizona State University
- Bill Burns, Professor, California State University – San Marcos
- J. Matt Gilkeson, Director Innovation Task Force, Transportation Security Administration